



## **The Choice Connection Integration Update: ChoiceEdge and Rates & Inventory: Coming Soon to Your Hotel**

*Register* for our upcoming *Transition Tuesdays* webinar on November 14 to learn more.

As we continue fully integrating your hotel into the Choice system, we're excited to deliver new, integrated platforms to help you manage reservations and rates for your hotel:

- **ChoiceEdge:** Your new Central Reservation System (CRS). This will replace the Curtis-C CRS.
- **Rates & Inventory:** Your new rates and inventory management platform. Rates & Inventory will replace Rate Codes Express (CEX) and integrate with Opera to create a seamless rates management experience. Using Rates & Inventory, you can set and configure your hotel's rates, inventory controls, and selling limits, close out inventory when necessary, and more.

**This is the last stage of your hotel's integration.** Ultimately, these new platforms will build a stronger connection between Opera and Choice by aligning functionality between all systems.

### **What's changing?**

- You will soon stop using CEX and start using Rates & Inventory.
- Once on Rates & Inventory, you will submit forms on [ChoiceNOW](#) to add new rate plans for your property.
- Rate plan names and structures will update. Familiarize yourself with them [here](#).

**Why?** In addition to the stronger connection between Opera and Choice, moving to Rates & Inventory will resolve two issues we've identified since your hotel's transition to the Choice system, making it easier for you to check guests in when they arrive:

- The Choice reservation confirmation code will be visible in Opera.
- Your guest's Choice Privileges Elite Level status will be visible in the correct field in Opera, and their reservation will be color-coded based on status.

### **What's not changing?**

- **IDeaS G3:** You will continue to use IDeaS G3 as your property's revenue management system. However, during the migration, you will temporarily lose access to G3 for a minimum of 5 days.
- **OTA Insight:** You will still use OTA Insight, available through CONNECT. This link will move to [ChoiceCentral.com](#) by the end of the year. Stay tuned for additional information.

**When will this take place?** The rollout will begin in November and we're targeting completion by February.

**How can I prepare?** Before your migration date, you will receive a notification with migration details and a pre-migration checklist to complete. In the meantime:

- All employees that use CEX should take the [training modules](#) available on [ChoiceU](#) to familiarize themselves with the Rates & Inventory platform.
- In addition, review this [Resource Guide](#), explaining key functionality differences.

- **Lastly, attend our upcoming Transition Tuesdays webinar on November 14 at 2 p.m. ET** to learn more about the migration and changes. To register, click [here](#).

**There will be no overlap period between Rates & Inventory and CEX**, so it is critical to take the training linked above and prepare for your hotel's migration date. We encourage you to read ahead, ask questions if you need help, and prepare for the enhanced Opera connection this migration will bring to your property.

**Questions?** Please contact [rhgarevsupport@ChoiceHotels.com](mailto:rhgarevsupport@ChoiceHotels.com).

*The Choice Connection is your source for updates on every step of our integration journey. Be sure to check out the archives posted on the Integration Hub.*



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