



## **Special Edition News to Use: Group Elasticity Booking Functionality to be Restored for Hotels on Opera**

*Functionality will be restored starting October 31.*

When your hotel joined the Choice system in July, we shared a few processes that needed additional time to finalize. Today, we're happy to share that one of those processes, the group elasticity booking functionality, has now been restored for properties remaining on the Opera Property Management System.

### **What is group elasticity booking functionality?**

- Elasticity enables guests traveling with a group to book their group rate on dates outside of their block or beyond the allotment for that group.
- We paused this functionality for groups booked through the 800 number, ChoiceHotels.com, and Promotional Access Code (PAC) URLs while our team worked to integrate this with your hotel's new Choice systems.
- There was no impact to group guests that booked directly or through a rooming list.
- To utilize this functionality, check the elasticity flag on your group in Opera as you did previously.

**Questions?** Please email Revenue Operations Support at [rhgarevsupport@ChoiceHotels.com](mailto:rhgarevsupport@ChoiceHotels.com) or call them at 888-232-4772 option 4\*.



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