



NEWS ^{TO} USE

October 16, 2023

Weekly News to Use Updates for Radisson-Branded Hotels

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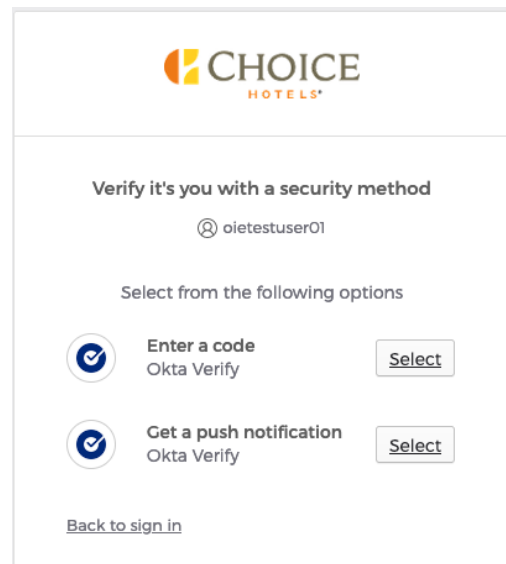
Protect Your Data with Okta

Account enhancements are coming October 19

We are always looking for more ways to keep your accounts protected. To support your security, enhancements will be made to your ChoiceHotels.okta.com accounts on October 19.

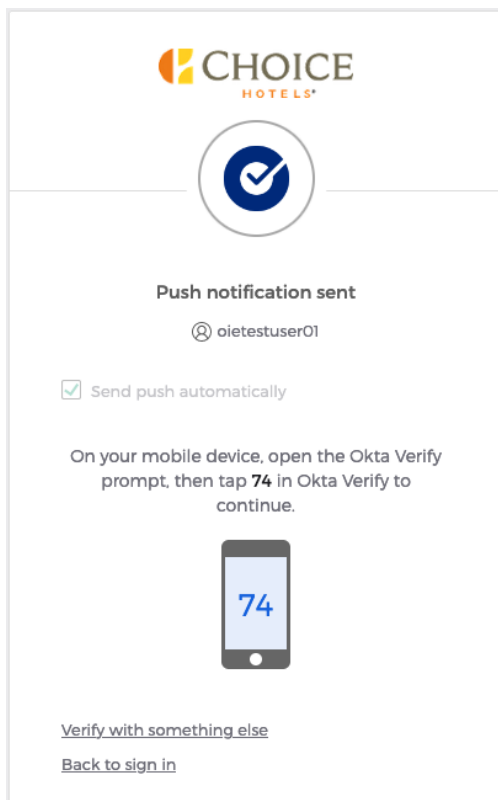
What's changing?

If you are enrolled in more than one multi-factor authentication (MFA) option, you will see all the options listed on the screen instead of the existing dropdown.

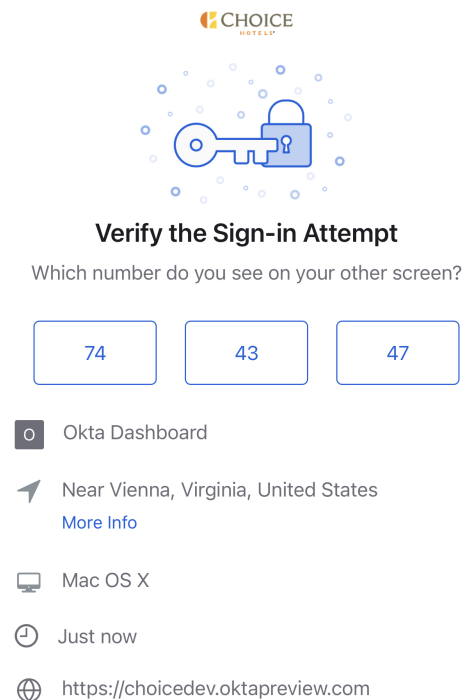


The screenshot shows the CHOICE HOTELS logo at the top. Below it, the text reads "Verify it's you with a security method" followed by the user identifier "oietestuser01". Underneath, it says "Select from the following options". There are two options, each with a radio button and a "Select" button: "Enter a code Okta Verify" and "Get a push notification Okta Verify". At the bottom left, there is a link "Back to sign in".

Users using Okta Verify push notifications will be challenged for number verification for high-risk transactions, such as logging in from a new machine, new browser, or excessive failed attempts. You must select the displayed number (first image below) from the list provided in the Okta Verify application (second image).



The screenshot shows the CHOICE HOTELS logo at the top. Below it is a circular icon with a checkmark. The text reads "Push notification sent" followed by the user identifier "oietestuser01". There is a checkbox labeled "Send push automatically" which is checked. Below that, it says "On your mobile device, open the Okta Verify prompt, then tap 74 in Okta Verify to continue." There is an image of a smartphone displaying the number "74". At the bottom, there are links "Verify with something else" and "Back to sign in".



The screenshot shows the CHOICE HOTELS logo at the top. Below it is a graphic of a key and a padlock. The text reads "Verify the Sign-in Attempt" followed by "Which number do you see on your other screen?". There are three buttons with the numbers "74", "43", and "47". Below that, there is a list of items: "Okta Dashboard", "Near Vienna, Virginia, United States" (with a "More Info" link), "Mac OS X", "Just now", and "https://choicedev.oktapreview.com".

[Cancel the Sign-in Attempt](#)

Why this is important: This change helps protect you, your identity, and your guest's data by further enhancing security when accessing Okta. The login page for Okta and the apps supported by the sign-on are not changing.

Questions? Please contact Property Support at 800-528-3118.

Adjusting Your Property's Employee and Friends and Family Discount Rates

As part of your hotel's migration to Choice platforms and distribution systems, discount rates are available to your employees, friends and family.

Radisson-branded hotels use a flexible discount:

- The Radisson Employee Rate is a 30%-60% discount.
- The Radisson Friends and Family Rate is a 20%-40% discount.

In July, the Employee Rate was loaded into choiceEDGE at a 30% discount, and the Friends and Family Rate was loaded at a 20% discount. Each property can adjust the discounts if desired, within the ranges listed above.

How do I adjust the discount?

- For properties using the Opera Property Management System, rates can be adjusted in Rate Code Express (CEX) or Rates & Inventory.
- For properties on choiceADVANTAGE[®], rates can be adjusted in Rates Center.
- The Country Inn & Suites by Radisson[®], Park Inn by Radisson[®], and Park Plaza[®] Employee (\$55) and Friends and Family (\$74) rates match the Choice top tier discount and are not adjustable.
- The Friends and Family rate is yieldable, while the Employee discount is not.
- Learn more about Special Rate Plans (SRP), including the Employee and Friends and Family discounts, [here](#).

Questions? Contact rhgarevsupport@ChoiceHotels.com or [submit a ticket](#) on ChoiceNOW.

Reminder: Join us for a Special Edition Transition Tuesdays Webinar to Learn More About Choice Privileges®

We're excited to host a Special Edition Transition Tuesdays webinar to answer your questions about the Choice Privileges loyalty program, from enrolling new members to the Reward Nights redemption process. Come prepared to have your questions answered around Reward Night point levels and reimbursement, inventory control for redemption nights, digital registration tablets and the E.A.R.N. program, and more!

- **Join us tomorrow at 4 p.m. ET:** Please register and ask any questions in advance [here](#).
- **Catch up:** We hosted Transition Tuesdays webinars all summer long. You can view recordings of past Transition Tuesdays, including the July 11 edition focused on loyalty, on the [Integration Hub](#).

We look forward to having you join us tomorrow to learn more about Choice Privileges!

If you have any questions about News to Use, please contact your Area Director.



Travel with More



Travel & Relax



Travel Longer



Travel Simply



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