

INFORMATIONAL UPDATE

## Choice Hotels GDS Migration Is Completed

## **General Overview**

Choice Hotels® has completed migration of Radisson Hotels Americas properties in the GDS. Following the integration of Choicehotels.com and the Choice Privileges loyalty program, this is the next step in our acquisition of Radisson Hotels Americas which added over 600 hotels in the U.S., Canada, Latin America, and the Caribbean. We now offer nearly 7,500 hotels across 22 brands in 46 countries and territories, from economy, extended stay, and midscale to full-service upper upscale properties.

## **What Has Changed**

You'll notice Radisson Hotels Americas GDS codes have shifted to the Choice 'EC' chain code in Sabre, Amadeus, and Travel Port. All Radisson Hotels Americas brands have been successfully migrated to include Country Inn & Suites by Radisson®; Radisson®, Radisson Blu®, Radisson Individuals®, and Radisson RED®; Park Plaza®; and Park Inn by Radisson® brands.

## What do you need to know?

Radisson Hotel Americas brands are no longer be available under Radisson 'CW'. Additionally, Radisson Hotels Americas have a new sub-code/affiliate brand codes for booking in the GDS:

- Radisson Affiliate = CR
- Park Inn Affiliate = PQ
- Park Plaza Affiliate = PJ
- **Country Inn & Suites** (existing chain code no change) = CX

If travelers need to change or cancel a Radisson Americas reservation booked prior to the GDS integration, adjustments should be made within the GDS and contact the hotel directly to confirm the change. Hotel contact information can be found in the reservation confirmation or by conducting a quick search on Choicehotels.com.

You may notice that there are select Country Inn & Suites hotels listed under the 'CS' brand code in the GDS. Note that these are international Country Inn & Suites locations that are not part of the Choice Hotels system. Please continue to use the 'CX' Country Inn & Suites chain code when searching for locations in the U.S., Canada, Latin America, and the Caribbean.

Having trouble or need help with your booking? Please reach out to your preferred GDS Help Desk or TMC for support.