



Choice Billing Alert – Update and Details

Special Edition News to Use

Our accounting department continues to work diligently to issue corrected franchise invoices. We would like to share some other changes and discrepancies you may see on your invoices.

ROCS Program Fee Tiers and Revenue Optimization Program Fees:

- With the integration to the Choice billing platform, the cadence of billing for these fees has changed. Moving forward, your invoice will reflect the fee prior to the month of services instead of after the consumption of services. To make this adjustment and get you on the new schedule, your current invoice includes the fee for both July and August.
- Properties not subscribed to ROCS - please be aware the Revenue Optimization Program fee for August was labeled as ROCS in error.

Taxes:

- You may see taxes on different fees than you are used to. This is due to Choice being registered for sales tax in more jurisdictions than Radisson and due to updated tax positions.
- Taxes will vary by state.

We appreciate your understanding and will notify you as soon as updated invoices are available.

If you have any questions regarding ROCS or Revenue Optimization Program fees, contact ChoiceRM@choicehotels.com.

Please contact billing@choicehotels.com for any other billing questions.