



NEWS^{TO}USE

June 12, 2023

Weekly News to Use Updates for Radisson-Branded Hotels

Registrations Open: Yes I Can! Train-the-Trainer Certification Program

At Choice, we're dedicated to providing resources that help you create the best, most welcoming environment possible for your guests. We're excited to share that registrations are open for the summer Yes I Can! Train-the-Trainer Certification through ChoiceU.com. This 2-hour virtual workshop is designed for anyone responsible for service culture training at a Radisson hotel.

Come prepared to share the best practices used by your hotel's team to surprise and delight guests, resolve any issues and create positively memorable experiences. You'll leave this workshop with a refreshed understanding of the value of the guest experience and how to build loyalty by saying "Yes, I Can!" to every challenge.

Click [here](#) to register for one of three Yes I Can! workshops offered this summer:

- Friday, June 23
- Friday, July 28
- Friday, August 25

If you have any questions, please contact the Choice University team at ChoiceU@choicehotels.com.

Reminder: Join Us for Transition Tuesdays, Starting Tomorrow!

Last week, we were happy to introduce our **new touchpoint** to support you as we continue integrating your hotel into Choice's systems: Transition Tuesdays. These weekly webinars will give you the opportunity to hear directly from the experts about different aspects of your integration into Choice's systems. The first one takes place tomorrow, June 13 at 2 p.m. ET, with an overview of the changes to come.

If you haven't already, click [here](#) to register for tomorrow's webinar. We look forward to seeing you there!

If you have any questions about News to Use, please contact your Area Director.



Travel with More



Travel & Relax



Travel Longer



Travel Simply



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