



## **The Choice Connection Integration Update:**

### **Action Needed: Commission Processing Transition to Onyx CenterSource – Complete the Self-Registration by July 1**

As we continue transitioning you to the Choice Systems, we are beginning the process to migrate commission processing and payment from TACS to Onyx CenterSource. **As part of this change, as of July 18 departures, commissions will no longer be centrally funded and billed by Radisson Corporate.**

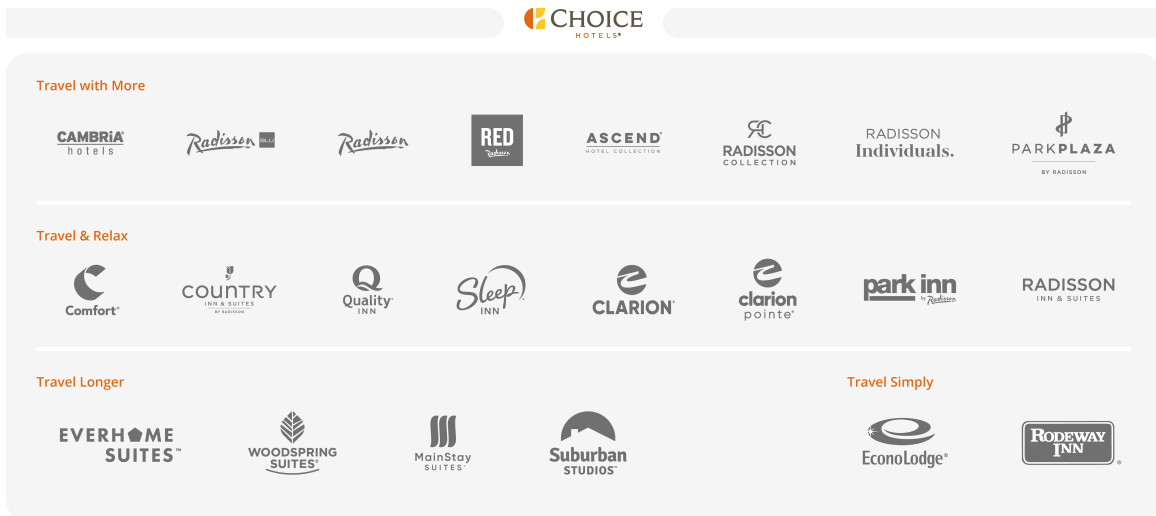
#### **What to expect:**

- We've loaded your property into Onyx and are ready for you to complete the self-registration process. This will allow you to review remittance notices and pay for your commissions directly to Onyx.
- As part of this onboarding process, self-registration instructions are included [here](#), as well as a User Guide for the Onyx Customer Service Portal and Property Set-up and Maintenance. This will need to be completed by July 1.
- Each hotel will be required to complete the registration process and choose a payment method in the Onyx portal. Multiple payment options are available.
- Reviewing stay transactions will be done through your Property Management System, not in the Onyx portal.

- As **previously shared**, Expedia commissions will also no longer be centrally processed, however they will be processed through Expedia and not Onyx.
- This change does not impact Pay For Performance (PFP) charges. Those will be paid and billed centrally through Choice.
- This is a good time to retrieve all past reports needed from the TACS portal. Access to the TACS portal through Connect will no longer be available after August 31.

If you have any questions about this upcoming change, please contact Commission Support at [commissionsupport@radissonhotelsamericas.com](mailto:commissionsupport@radissonhotelsamericas.com).

*The Choice Connection is your source for updates on every step of our integration journey. Be sure to check out the archives posted on CONNECT — click on the Choice Hotels + Radisson Hotels Americas quick link.*



CHOICE privileges.

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