



The Choice Connection Integration Update: Property Onboarding Process Begins

The Choice Connection is your source for updates on every step of our integration journey. Be sure to check out the archives posted on CONNECT — click on the Choice Hotels + Radisson Hotels Americas quick link.

We are excited to begin the onboarding phase that will securely integrate your Radisson brand hotel's information into the Choice Hotels' platform. This is an important step in the integration process that will ultimately bring the full power of the Choice distribution engine to your hotel, allowing you to sell later this year on ChoiceHotels.com, OTA channels, GDS and more.

COMPLETED: Create your secure credentials using Okta.

Over the past several weeks, you should have activated your Okta account so that you can begin completing your hotel's property information in ChoicePROP-EL. Hotel owners who have been designated Okta credentials can also delegate Okta access to another leader at the hotel. For example, you may want your General Manager to obtain access to the ChoicePROP-EL application for completion. If you have not activated your Okta account, you may contact Choice Okta Support at **1-888-232-4772**
> **Option 2** > **Press 9.**

Helpful Tip: Visit Choice University to explore the training video, [Admin Access and Okta](#), which provides a great overview of the steps to delegate Okta access to your hotel staff.

COMING SOON: Review and edit needed hotel information through the ChoicePROP-EL application.

ChoicePROP-EL, Choice's Hotel Opening Guide application, will come pre-loaded with a portion of your hotel's current property information from your Radisson content. You will verify and update your hotel's data, including room types, hotel and room amenities, local attractions, driving instructions, pricing and more.

You will receive an email from RadissonProp-EL@ChoiceHotels.com

that will provide access to ChoicePROP-EL. The invitation email will also include a Checklist/ChoicePROP-EL Best Practices document that has been specifically designed to address key areas of ChoicePROP-EL and provide tips to ensure you are providing the best information to successfully transition your property onto the ChoiceHotels.com platform. There is also a dedicated onboarding team that is available to assist you, if needed, throughout the process. They can be reached at the above email address.

Helpful Tip:

- You can learn more by viewing this informative training module, [Getting Started with ChoicePROP-EL](#), from Choice University.

What Happens Next

Over the next few weeks, look for the email and begin completing your hotel's information. Once you complete and submit ChoicePROP-EL, we will begin to integrate your hotel on the Choice platform. We will continue to provide updates throughout the process and anticipate completion in Q3/Q4.

If you have any questions, contact RadissonProp-EL@ChoiceHotels.com.



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